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Half an Hour for Health Care Part 2: Flexible Staffing

April 10, 2025

Seyfarth Shaw LLP

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Speakers



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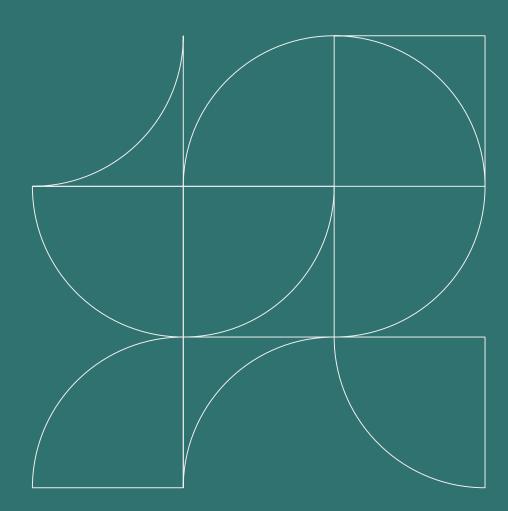
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Agenda

- Joint Employment Considerations in
 - Flexible Staffing Models
- **common Wage and Hour Issues**
- 2 Under Flexible Staffing Models
- 3 Defensive Litigation Strategies with
 - Flexible Staffing Partners

Flexible Staffing – The Future of Healthcare?



Basics of Flexible Staffing Models

Examples of Flexible Staffing

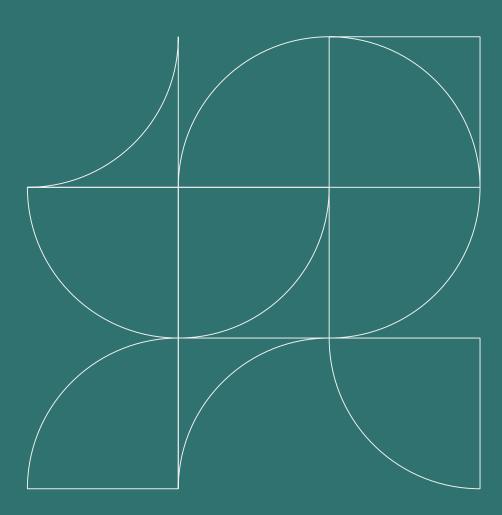
- Travel nurses
- Per Diems
- Internal flex or float pools
- Temporary employees
- Services provided via flexible staffing:
 - Nurses (most common)
 - Ancillary services, such as janitorial and food service personnel

Benefits of flexible staffing

- Increase headcount quickly without ongoing employee costs
- Address unexpected surges in census, patient needs
- Bring in personnel with specialized skills to address gaps or unusual patient needs
- Avoid overloading employees, enhance patient care, and prevent burnout

Basics of Flexible Staffing Models

Joint Employment Considerations in Flexible Staffing Models



Joint Employer Considerations



Are you a joint employer of personnel provided under flexible staffing models?

- 1. Under common law (*Martinez*):
 - To engage
 - To suffer/permit to work
 - To exercise control over wages/hours/working conditions
- 2. Under California Labor Code § 2810.3
- 3. Under the California Fair Employment and Housing Act (*Jimenez*)
- 4. Under California's independent contractor laws (*Dynamex*)

Joint Employer Considerations



- 1. Hiring and onboarding
- 2. Training (initial and ongoing)
- 3. Applicable policies and procedures
- 4. Arbitration Agreements
- 5. Day-to-day management
- 6. Management of Performance Issues
- 7. Handling of Complaints
- 8. Recordkeeping

Common Wage and Hour Issues Under Flexible Staffing Models

Common Wage and Hour Issues in Flexible Staffing Arrangements

Timekeeping

– How are flexible personnel tracking their time?

Scheduling

- How are flexible personnel being scheduled?
- Payment of wages
 - How (and when, and how often) are flexible personnel being paid?

Meal periods and rest breaks

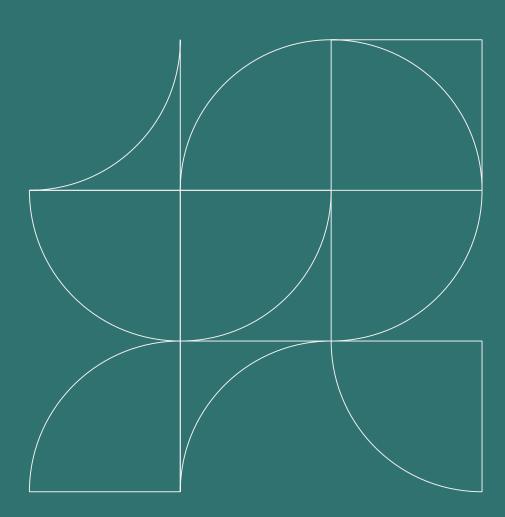
- Policy for providing flexible staff with meal and rest breaks
- -Are these being tracked?

Business expenses

- -Would flexible staff incur any expenses?
- -Who reimburses for these expenses?

Common Wage and Hour Issues in Flexible Staffing Arrangements

Defensive Litigation Strategies With Flexible Staffing Partners



Considerations for Defensive Litigation Strategies

Arbitration Agreements

- Which entity provides the agreement?
- Key language:
 - Class waiver
 - Intended third party beneficiary

Drafting contract with provider of third-party staff

- Responsibilities of the third-party provider vs. the hospital's responsibilities as to flexible staff
- Indemnification provisions

Considerations for Defensive Litigation Strategies



Drafting contract with provider of third-party staff

- Responsibilities of the third-party provider vs. the hospital's responsibilities as to flexible staff
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